

Minneapolis Retail Meat Cutters and Food Handlers Health and Welfare Fund Health Reimbursement Account (HRA) Debit Card

Important Notes

- You will receive your new HRA Debit Card via mail
 - You will need to activate your card by calling the number located on the sticker attached to the card – your pin will be the last 4 digits of your Social Security Number.
- There is a new mobile app available to download
 - Search Apple Store or Google Play for: **MRMC Health HRA**
- The online consumer portal is available for registration and use at the below web address:
<https://mrmc663.lh1ondemand.com>



MAKE PAYMENTS WITH EASE

All it takes is a swipe of your HRA Debit Card to pay for eligible expenses such as co-pays, dental expenses, prescription drugs, vision expenses, and more. Payments are automatically withdrawn from your HRA account.

REMEMBER TO KEEP YOUR HRA BENEFIT DEBIT CARD SAFE!

Payments with your HRA Debit Card are taken instantly from your HRA Account, and just like your personal debit/credit card, you need to monitor the activity on your account.

- Check your account activity often via the online Consumer Portal or Mobile App
- Report problems or suspicious activity to the Fund Office immediately
- Only use your HRA Debit Card at trusted Providers
- Don't share your account or HRA DebitCard information

If your HRA Debit Card is lost or stolen, please report it immediately by contacting the Fund Office at (952) 851-5797.

WILL ALL PROVIDERS ACCEPT MY HRA BENEFIT DEBIT CARD?

Most Providers will accept the HRA Debit Card. However, if your Provider does not accept the HRA Debit Card, you can still file a claim for reimbursement via the online Consumer Portal, Mobile App or paper claim process. You will need to provide an itemized statement with the claim submission.

Please ensure you have enough money in your HRA account for the full transaction amount. If you try to use your HRA Debit Card for any amount over your available balance, the transaction will be declined. Please check the **MRMC Health HRA** Mobile App or the online consumer portal for your most up to date account balance information.

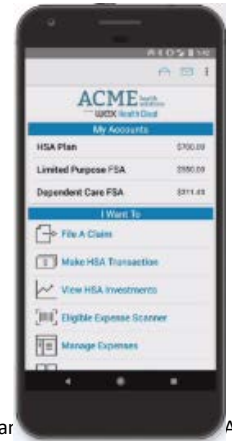
ACCESS YOUR HRA ACCOUNT ANYTIME, ANYWHERE

With the **MRMC Health HRA** Mobile App, you can get to the account information you need—fast. Wondering whether you have enough money to pay a bill or make a purchase for a qualified healthcare expense? We put the answers right at your fingertips, 24/7.

Designed with you in mind, with the **MRMC Health HRA** Mobile App you can:

- ✓ Quickly check available balance and account details
- ✓ Set account alerts and get notifications via text message
- ✓ View claims requiring receipts

Simply download the **MRMC Health HRA** Mobile App and select “New User Registration” to create your account.



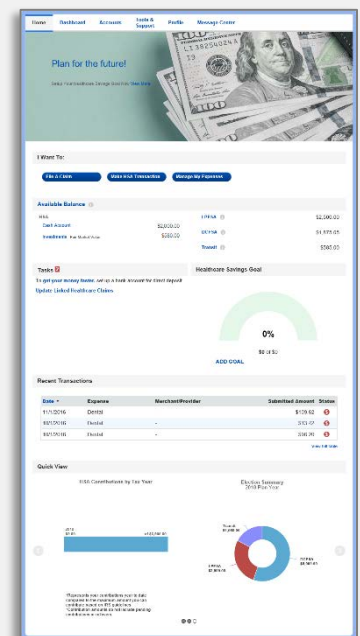
You can download the MRMC Health HRA Mobile App in your Google Play or Apple Store.

ONLINE CONSUMER PORTAL

Accessing the online Consumer Portal is easy. Simply visit <https://mrmc663.lh1ondemand.com> and click on “Get Started” under the New User section of the website to create your account.

When you log in to your portal, you can:

- ✓ View your available balance and account details
- ✓ Easily file claims
- ✓ Upload receipts
- ✓ Sign up for email notifications



QUESTIONS?

If you have any questions or need help getting started, please contact the Fund Office at (952) 851-5797